

### **VDH Interim Guidance for Daily COVID-19 Screening of Patrons**

Businesses and employers can help prevent the spread of COVID-19 by following the CDC's Interim Guidance for Business and Employers Responding to Coronavirus Disease 2019. An important part of that is ensuring ill patrons are not permitted to enter the establishment. Businesses should post signage at the entrance that no one with a fever or symptoms of COVID-19, or known exposure to a COVID-19 case in the prior 14 days, is permitted in the establishment. For businesses required to screen patrons prior to admission to the venue/facility, the screening questions (page 2, below) can be used as a guide for assessing patrons. Businesses and patrons should know the symptoms of COVID-19 and follow the CDC guidelines for what to do if they are sick with symptoms of COVID-19. VDH recommends that ALL businesses develop a plan for healthcare support if a patron becomes ill.

**If a patron answers YES** to any of the symptom screening questions, the business should activate the emergency protocol for COVID-19.

- Immediately isolate the ill person from others and ask that person to wear a facemask or cloth face covering, if not already doing so. Patrons may already be required to wear face coverings under Executive Order <u>63</u>.
- Determine if the person needs medical care.
- Most people with COVID-19 develop <u>mild to moderate illness</u> and do not require medical care. In these situations, the ill person can be sent home to self-isolate. If the person is not severely ill, but medical care seems indicated, the person should call his or her healthcare provider before visiting the provider's office; if the person does not have a healthcare provider, the person should first call an urgent care center or hospital emergency room.
- If the person is experiencing any medical emergency or emergency warning signs of COVID-19 including, but not limited to, trouble breathing, persistent pain or pressure in the chest, new confusion or inability to arouse, or bluish lips or face, call 9-1-1 immediately and notify the operator that the person might have COVID-19.

#### All Patrons Should be Educated\* On:

- Proper hand hygiene;
- Wearing a face covering when entering, exiting, traveling through, and spending time inside businesses according to <a href="Executive Order 63"><u>Executive Order 63</u></a>;
- Maintaining appropriate physical distance from persons not living in the same household (at least 10 feet for establishments with physical activity, singing, or cheering and at least 6 feet for all other settings);
- Limiting physical contact with others, as much as possible; and
- Limiting contact with surfaces, as much as possible.

#### **Additional COVID-19 Resources**

- VDH website on COVID-19 <a href="www.vdh.virginia.gov/coronavirus/">www.vdh.virginia.gov/coronavirus/</a>
- VDH COVID-19 Business Website (with a Business Toolkit that includes signage resources)
- Executive Order 65 and Phase Two Guidelines for All Business Sectors
- Persons at Higher Risk for Severe COVID-19

<sup>\*</sup>Education may occur through verbal instruction or signage provided in common areas where all patrons will view the information.



## **COVID-19 Screening Protocol: Survey for Patrons**

| YES or NO, are you currently experiencing any of the following symptoms?  | Yes | No |
|---|-----|----|
| A new fever (100.4°F or higher) or a sense of having a fever  |     |    |
| A new cough that you cannot attribute to another health condition   |     |    |
| New shortness of breath or difficulty breathing that you cannot attribute to another health condition   |     |    |
| New chills that you cannot attribute to another health condition  |     |    |
| A new sore throat that you cannot attribute to another health condition   |     |    |
| New muscle aches (myalgia) that you cannot attribute to another health condition, or that may have been caused by a specific activity (such as physical exercise) |     |    |
| A new loss of taste or smell  |     |    |
| In the past 14 days, have you had close contact (within about 6 feet for 15 minutes or more) with someone with suspected or confirmed COVID-19?§                  |     |    |
| Have you had a positive test for the virus that causes COVID-19 disease within the past 10 days?  |     |    |

Anyone who answers YES to any of the patron screening questions should not be permitted to enter the facility.§

<sup>§</sup>Healthcare workers using appropriate personal protective equipment during the care of a COVID-19 patient should not be excluded from the facility based on close contact with a COVID-19 patient.

# **COVID 19 Optional Patron Agreement: Infection Control Practices**

| During your visit, do you agree to:   | Yes | No |
|---|-----|----|
| Immediately notify a staff member if you develop symptoms of COVID-19   |     |    |
| Practice proper hand hygiene  |     |    |
| Maintain appropriate physical distance between yourself and others, as much as possible (at least 10 feet for establishments with physical activity, singing, or cheering and at least 6 feet for all other settings) |     |    |
| Limit physical contact between yourself and others, as much as possible   |     |    |
| Wear a face covering when entering, exiting, traveling through, and spending time inside the venue/facility (unless an exception exists per <a href="Executive Order 63"><u>Executive Order 63</u></a> )              |     |    |
| Limit touching surfaces to only what is necessary   |     |    |